

Connecting to Eduroam

Windows 7 Instructions



After you work through this initial configuration document, you should automatically connect to eduroam when you are using Concordia's wireless network.

Before you start this procedure, ensure the following:

- Your wireless card and its drivers have been installed and you have rebooted your laptop since the installation.
 - You have administrative access to the laptop.
 - Your laptop is powered on and booted up.
 - You are in an area with wireless coverage.
 - Your computer's wireless switch or button is turned on.
 - You have a Staff or Student Domain account and password.
 - You are using Windows, and not a third-party application, to manage your wireless connections.
1. Connect to the "Concordia Guest" network. This wireless network will allow you to retrieve the files you need to successfully connect to Eduroam for the first time.
 2. Open a web browser and attempt to surf anywhere. You will see the page to accept the usage agreement .
 3. Browse to <http://helpdesk.concordia.ab.ca/eduroam> and click the link for the "Download: Eduroam Installer for Windows".
 4. When prompted, "Run" the downloaded file.
 5. You will be prompted to enter login information. Enter your Concordia E-mail address (along with your Windows Password) in the following format and hit OK:
 - a. For Students: `jdohms@student.concordia.ab.ca`
 - b. For Faculty/Staff: `jordan.dohms@concordia.ab.ca`
 6. You will be connected to eduroam. Please see the FAQs for more information.