

IT Services Help Desk



COVID-19 Response

In support of the measures being taken to combat the COVID-19 virus, CUE IT Services has expanded their documentation on working remotely for both staff and faculty. Please see the [Remote Work](#) page. Students, please be in communication with your instructors.



Welcome!

Using the search box below is a great way to quickly find answers.

Frequently asked questions

- [How do I work remotely?](#)
- [How do I get an account?](#)
- [How do I print?](#)
- [How do I connect to eduroam?](#)
- [How do I access my email?](#)

Need more help?

- You can contact us by phone at 780 479 9316, or send us an email at help_desk@concordia.ab.ca
- Our Help Desk is open in CUE's Arnold Guebert Library in room L356. Our hours are 8:00am to 4:00pm from Monday to Thursday, and 8:00am to 2:00pm on Fridays, excluding campus holidays.

Other resources

- Many people will need to use Google Meet & Chat for the first time. Please see our documentation here: [Using Google Meet & Chat](#)

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